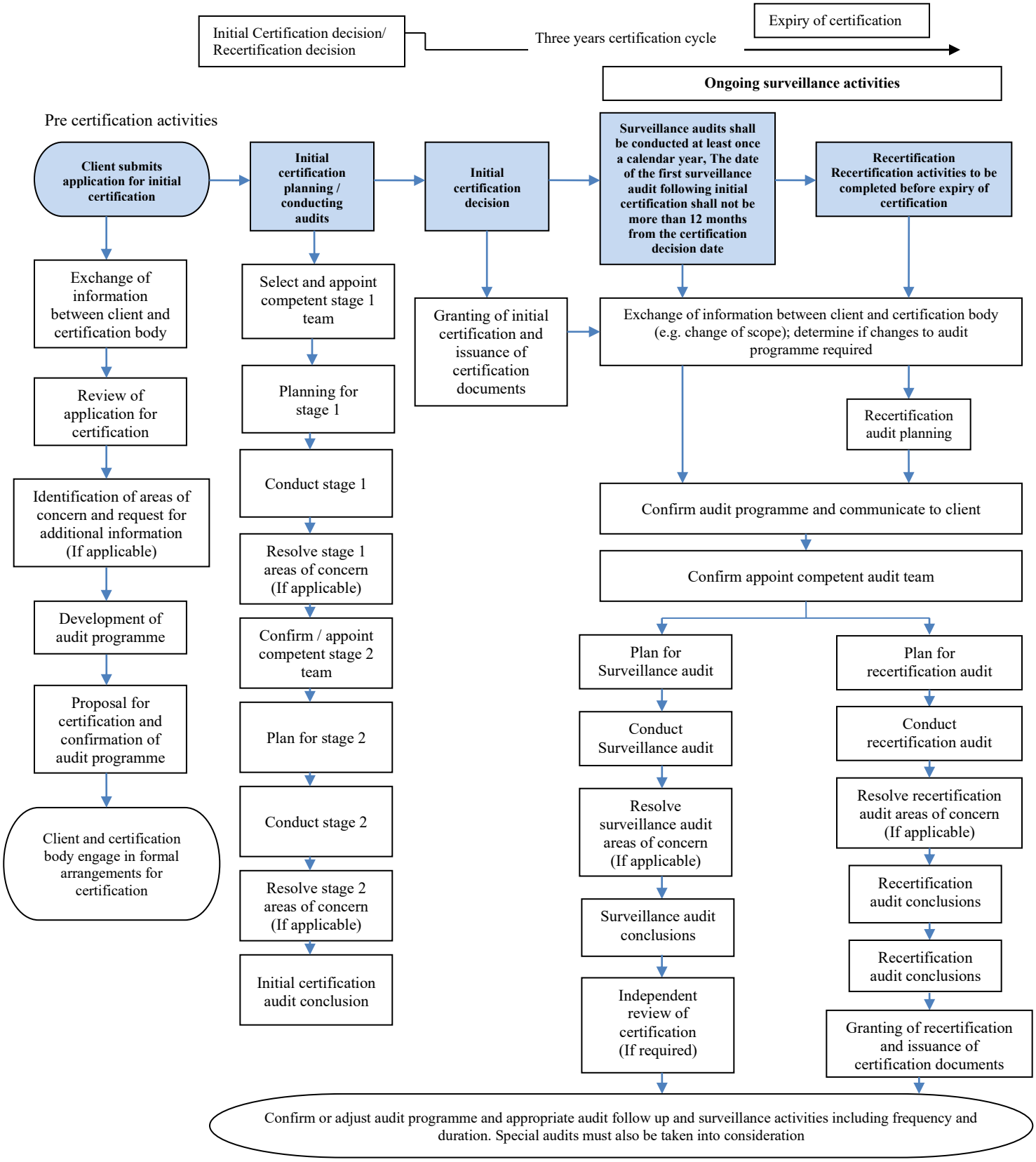Audit and Certification Process