


System and services Certification's (SSC) personnel are aware about the importance to fulfillment the Impartiality Policy through certification activities to eliminate the conflict of interest.

Our employment and subcontractor agreement reproduce our impartiality commitment. All personnel (employees and subcontractors) have signed our agreements with the compromise of impartiality committee. Employees and Subcontractors know the procedure and inform us about any situation that could be considered as a threat of our impartiality policy. also, the impartiality policy is published through our website.

Situations that SSC has considered apply as impartiality commitment:

- ❖ We do not permit financial or other pressures to certify a company to compromise impartiality.
- ❖ Through our risk management we identified risks for possible conflict of interest presented during our certification services and how to eliminate or minimize.
- ❖ We do not provide services of:
 - Design, manufacturing, installations, distributors or maintaining of the certified product;
 - Design, implementations, operators or maintaining of the certified process;
 - Design, implementations, providers or maintaining of the certified service;
 - Consultancy to the clients;
 - internal auditing to our certified clients & we are not certifying management system on which we provided internal audits for a minimum of two years following the completion of the internal audit.
- ❖ We do not state or imply that certification would be simpler, easier, faster or less expensive if a specified consultancy organization were used.
- ❖ We do not certify clients received management system consultancy from a body that have a relationship with us for a minimum of 2 years following the end of consultancy
- ❖ Our certification process does not select auditors whom performed consulting services or worked for the client in the previous two years.
- ❖ We do not certify another certification body for its activities or systems.
- ❖ We do not outsource audits to management system consultancy organization.
- ❖ We do not provide any service that creates a threat to impartiality; we will take the necessary actions to eliminate such threats.
- ❖ We have created an impartiality committee whom through annual meetings assure that SSC maintain fulfillment of the impartiality policy.

Certification Manager



General Manager



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